

**DON'T MISS THESE IMPORTANT WORKSHOPS
FOR MINISTERS AND LAY LEADERS**



Understanding and responding to conflict in church contexts



Two international leaders in church discernment and consensus processes bring this workshop for the first time in Queensland.

Rev. **TERENCE CORKIN** was General Secretary of the Uniting Church in Australia national Assembly for 15 years. He is a graduate of the Australian Institute of Company Directors and is a nationally accredited mediator.

JULIA KUHN WALLACE is a lay leader of the United Methodist Church (USA), with a long involvement in mediation, transforming conflict, and revitalising churches.

Together they comprise the international consultancy, [Making Church Decisions](#).

Tuesday, 19 February 2019

Broadwater Road Uniting Church, 481 Broadwater Rd, Mansfield

ONE-DAY WORKSHOP

9:30 am — 4:30 pm

This is designed for ministry agents, Church Council chairs, key lay leaders, Presbytery and Synod officers. The content outline is on the back of this flyer.

REGISTRATIONS: \$70 includes refreshments and lunch. Must be pre-booked. [Register here](#).

EVENING WORKSHOP

7:00 — 9:30 pm

This is a more general session for anyone interested. It will cover fewer themes and in less depth than the full-day workshop.

REGISTRATIONS: \$10 pre-booked or \$15 pay on entry. [Register here](#).

Here are the session outlines for the whole-day workshop on **Understanding and Responding to Conflict**

Delivered by Terence Corkin and Julia Kuhn Wallace

Session 1 - Thinking about conflict

Defining conflict
Conflict warning signs
The benefits and challenges of conflict
Causes of conflict
Cross cultural considerations
Reflecting on our experience

Session 2 - Conflict Response Styles

Exploring the way different people engage with conflict
Naming the 5 style of conflict response and how those styles play out in conflict situations
Considering the places where each style is appropriate or inappropriate
Reflecting on our preferred style in conflict and when it works well and not so well

Session 3 - 7 levels of conflict

Identifying the 7 levels of conflict
Looking at the goals of participants, the symptoms / indicators, and responses of leaders at each level
Discussion on our experience and looking for application for the input

Session 4 - Conflict Transformation

Providing tools for mitigating the risk of conflict and responding to it when it arises

- Conflict "To Do" list
- Dealing with difficult people
- Good communication skills
- Behavioural Covenants
- Preparing for difficult conversations
- Principles of conflict transformation
- A conflict transformation process
- When to use a 3rd party
- Reducing the risk of conflict - good processes for decision making

Working together to develop a response to a conflict situation